

# TECH SAVVY PROGRAM

## STRATEGIES

- **Identified the need** – Surveys to understand client needs.
- **Applied progressive thinking** – The idea was brain stormed, including how will it be implemented, what was to offer in the community and what people want to learn.
- **Enable a team to assist** – We looked at who would run the program and how often the program would run.
- **Bring the passion** – I incorporated my passion for closing the gap of technology with our senior clients, met with the enthusiasm of the clients' willingness to learn and keep up with technology.
- **Market the plan to the clients** – We advertised the program and spoke to clients about it.
- **Ongoing support for the ideas/plan** – We enlisted a team of volunteers to visit the clients weekly in their homes.



Leah Sullivan Anglicare Southern Queensland

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53  
18  
3  
3



53 clients receive weekly IT sessions in home by an Anglicare Volunteer.



18 clients attend monthly workshop at the local library run by Anglicare staff and volunteers.



Clients are connected through technology with different generations.

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CLIENT FEEDBACK

“I Google news articles and use the news apps now instead of watching the news on TV or buying the newspapers. I love how I’m so in touch with the world, it saves me money not buying the papers because you can Google anything, I’m now living in the 21st century which I thought I would never be able to do!” – **Susan**



“I’ve learnt to use an iPad as a tool to keep my husband stimulated and more alert since he has dementia. He plays dementia specific games. We take photos on the iPad and use it for reminiscing and helping my husband remember the things we love to do!” – **Shirley**

