

DTA AWARD FOR EXCELLENCE 2014

This submission and Program

Title – BLOKES BIKES AND CARS

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PROGRAM OUTCOMES –

- ⤴ Provide an event to recognize and celebrate the passion, memories and love of men their cars and bikes and social interaction and reminiscence
- ⤴ Provide the visual and hands-on opportunity for men and women with vehicles
- ⤴ To celebrate Fathers Day and memories of time spent with the family dads and cars/bikes
- ⤴ Validation of their knowledge and love of vehicles
- ⤴ Recognition of how the ladies shared the passion with their family and husbands
- ⤴ Provide Community engagement with our residents

Preamble

The idea to use our facilities car park and roundabout on site to display vintage cars and bikes that our male residents in our 96 bed Residential Aged Care facility , as well as men from our 122 independent Living units, and invited visitors from The Blue Care respite and home visit Community. Our Ladies were also interested in sharing car stories

PROGRAM DESCRIPTION

Vintage car and bike display invited to set up in our Facility car park to provide the opportunity for all residents to visit view, touch, talk and reminisce, and enjoy refreshments

By Inviting independent Living and attendees from Blue Care respite and Community care provide opportunity to share the excitement and memories as well as socially interact.

Adequate seating and shade was provided and residents were escorted in Wheelchair and fallout chairs to view vehicles as well as wheelie walkers.

The car park was closed after only the clubs cars entered and parked, to make safe access for all residents, visitors, staff and families attending.

Residents and invited guests were assisted to access the vehicles, climb in, look under the bonnets and chat.

Both men and women exchanged stories and memories of motoring as they visited, chatted and had refreshments.

For some just the vision of the vehicles bought smiles and joy. Many family members attended to spend time and share their memories of their dad, grand-dad, uncle and their car or bike experiences and memories

THE DEVELOPMENT PROCESS

- ✦ Sourcing and inviting a vintage car club and bike club after setting a date
- ✦ Meeting with Management, Community lifestyle staff and stakeholders, Catering Manager, Workplace health and Safety Officer, maintenance staff
- ✦ Conduct a site assessment and safety audit to secure the car park & procedure for the day in conjunction with WHSO.
- ✦ Use plan of site to confirm events set up and placement of all requirements
- ✦ Invite residents and get feedback on attendance
- ✦ Consult male residents what food and beverages they would enjoy
- ✦ Coordination of resources for the day including chairs, equipment to secure space and signage and attendant from Maintenance on gate
- ✦ Coordinate and discuss set budget and food requirements services and staffing with Hospitality Manager
- ✦ Coordinate and confirm volunteer assistance required
- ✦ Confirm assistance required by staff to escort and mobilize residents to attend
- ✦ Coordination of invitations and transportation of those in the community
- ✦ Coordination of invitation to Independent living
- ✦ Notice to all of closure of car park

Glenda Kubler

✧ Confirm arrival, lock down and completion of event and numbers attending from car and bike clubs

RESIDENTS AND CLIENT INPUT AND BENEFITS

✧ Residents were consulted on what food and beverage they would prefer.

✧ They were encouraged to invite their families and 2 offered their family to bring their family vintage cars in

✧ The benefits included recognition of past skills and passions both as an individual and what part a car played in the family leading to a sharing of memories on cars, occasions, outings and family.

✧ The ladies were happy to admire the vehicles and lament on the time and obsession of their husbands and other family members spent on cars

✧ Many families shared memories and stories about cars and experiences with loved one and others present.

✧ For the non verbal or those unable to mobilize by themselves to be close to the vehicles to see touch admire and listen to the conversation saw smiles , heads nodding and happiness.

✧ This show of appreciation and gratitude to the owners of the vehicles bought joy

✧ pride and purpose.

✧ Photos of the event, and vehicles are used as a reminiscing and memory tool sparking many more happy memories and stories.

PERSONEL INVOLVED

Diversional Therapist to coordinate and implement requirements and consultation on event with all of these staff and management listed below-

✧ Integrated Service Manager, Maintenance Manager, Catering Manager, Workplace

✧ Health and Safety Officer, Community Lifestyle Team and Manager , Community

Manager, Independent Living Manager, President and Members of the Vintage car and bike clubs. Catering Staff, Volunteers.

TIME LINES

- ✦ Starting 4 months prior to event contact Car and Bike club and invite to attend and upon acceptance advise Integrated Service Manager and Lifestyle Manager.
- ✦ Set dates for meeting with all required parties to confirm, discuss and action planning for event.
- ✦ Monthly meetings and confirm points on organisational chart
- ✦ Last meeting required weekly 2 weeks prior to event
- ✦ Day Before -Confirm with all parties that everything has been actioned and equipment and staff availability and times

EVALUATION PROCESSES

- ✦ Residents and attendees were asked for verbal feedback on the day
- ✦ Family were encourage to assist with written feedback forms and many compliments were received.
- ✦ Residents were also asked at the next Residents meeting for their feedback
- ✦ Staff and management were staggered by the attendance of over 300 and also interest in the facility from the community visitors and families on purchasing independent Living Units available on site and saw it as a fantastic Public Relations Event.
- ✦ Family loved that there was an event for Men to recognize Fathers day that the men wanted to participate in and share with them on the Friday before Fathers day

Action from feedback

- ✦ Residents and management have asked for it to become an annual event

✧ Reminiscing continued well after the event with our dementia residents proving the day had a massive impact on unlocking memories and providing memory assistance.

✧ TAs a new facility this is now to become a yearly event

✧ Families attending found it great to have something tangible to see, talk and share memories about. These stories were unearthed to re-share again and again

PROFESSIONAL DEVELOPMENT STRATEGIES

Consultation and communication were the key this event being successful. By setting up a regular meeting and action plan everyone was aware of timelines, deadlines and attendances from Community. Planning a meaningful event that residents wanted to attend with a male focus but not exclusivity came together with the consultation process defining what they actually wanted. Management were happy to source additional outdoor seating and provide additional service staff for food and beverage. This along with volunteers as well as staff and family lending a hand saw the great strength and cooperation of our team at Azure Blue. This provided them with an insight to my organisational skills and management leading to greater participation and cooperation in future events projects and planned events